金門縣新住民資源手冊

English

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編輯單位：金門縣政府社會處、金門縣新住民家庭服務中心

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Kinmen Service Station, National Immigration Agency, Ministry of the Interior

Service Targets	All new immigrants and residents who are officially registered in or currently residing in Kinmen County.
Descriptions of Services	1. Application Services: (1) Processing entry, exit, and residence permits for nationals without household registration in Taiwan, residents from Mainland China, Hong Kong and Macau, and also for foreign nationals. (2) Processing entry/exit permits (Kinmen-Matsu Permit) for nationals registered in the Kinmen area for over six months. (3) Handling online applications for Mainland China residents visiting Kinmen-Xiamen on two-day tours, as well as group and individual travel under the Mini Three Links program. 2. Consultation Services: Handling public inquiries via phone or in-person regarding immigration-related laws and regulations. 3. Promotion Services: Displaying various welfare resources and legal information at the service counter for new immigrants to access freely. 4. Immigrant Counseling: Providing outreach services through mobile service teams to rural areas, addressing new immigrants' needs in life adaptation, organizing multicultural education activities, conducting outreach visits, and collaborating with local governments and NGOs to provide care and counseling services for new immigrants.
Contact Info	Phone: +886-82-323695 Fax: +886-82-323641 Address: 2F., No. 5, Sec. 1, Xihai Road, Jincheng Township, Kinmen County, Taiwan

Kinmen Liaison Office, Taipei Division, National Health Insurance Administration, Ministry of Health and Welfare

Service Targets	All new immigrants and residents who are officially registered in or currently residing in Kinmen County.
Descriptions of Services	1. National Health Insurance (NHI) card services 2. Catastrophic illness/injury certification 3. Insurance enrollment and modification 4. Installment payment plans for individual insurance premiums 5. Reimbursement for self-paid medical expenses 6. Reprinting of payment slips
Contact Info	Phone: +886-82-372465 Fax: +886-82-371625 Address: 1F., No. 65, Huan-Dao North Road, Jincheng Township, Kinmen County, Taiwan

Kinmen Hospital, Ministry of Health and Welfare

Service Targets	All new immigrants and residents who are officially registered in or currently residing in Kinmen County.
Descriptions of Services	1. Patient counseling 2. Interdisciplinary medical team collaboration 3. Utilization of social resources 4. Management of doctor–patient relationships 5. Protective care and medical support for vulnerable cases 6. Social welfare consultation 7. Comprehensive child development assessment
Contact Info	Phone: +886-82-332546 Fax: +886-82-335856 Address: No. 2, Fuxing Road, Xinshi Village, Jinhu Township, Kinmen County, Taiwan

Kinmen Employment Center, Yilan-Hualien-Kinmen-Matsu Branch, Workforce Development Agency, Ministry of Labor

Service Targets	New immigrants who have legally obtained a valid residence permit, Job seekers aged 15 and above, and Employers seeking workers.
Descriptions of Services	Services Provided:Employment services;Vocational training; Skill certification;Entrepreneurship consulting.
Contact Info	Phone: +886-82-311119 Fax: +886-82-311120 Address: No. 55, Sec. 2, Boyu Road, Jinning Township, Kinmen County, Taiwan (next to Banglin Roundabout) TaiwanJobs Website: https://www.taiwanjobs.gov.tw/ 24-hour Toll-free Consultation Hotline: 0800-777-888 Multilingual “Employment Resources for New Immigrants” (available in Chinese, Vietnamese, Indonesian, English, and Thai):

Legal Aid Foundation, Kinmen Branch Office

Service Targets	All residents officially registered in Kinmen County or individuals employed and serving within the county
Descriptions of Services	1. Legal consultation 2. Legal aid (assistance in litigation procedures) 3. Organization of group seminars and activities
Contact Info	Phone: +886-82-375220 Fax: +886-82-375210 Address: Room A203, Comprehensive Building, No. 1, Daxue Road, Jinning Township, Kinmen County, Taiwan

Kinmen Airport

Service Targets	All new residents and citizens who are registered or residing in this county
Descriptions of Services	Passenger Services and Flight Information
Contact Info	Phone:+886-82-313065 Address: No. 2, Shangyi Airport, Jinhu Township, Kinmen County

Shuitou Port Service Counter, Kinmen County Port Affairs Bureau

Service Targets	All new residents and citizens who are registered or residing in this county
Descriptions of Services	Mini Three Links Ferry Schedule and Status Inquiry
Contact Info	Phone: +886-82-324280 Address: No. 5, Section 1, Xihai Road, Jincheng Township, Kinmen County

Kinmen Public Transportation and Shipping Administration

Service Targets	All new residents and citizens who are registered or residing in this county
Descriptions of Services	Bus Routes and Timetables
Contact Info	Phone: +886-82-332721 Address: No. 90-1, Huanghai Road, Jinhu Township, Kinmen County

Kinmen Motor Vehicles Office

Service Targets	All new immigrants and residents who are officially registered in or currently residing in Kinmen County.
Descriptions of Services	Services related to driver’s license examinations.
Contact Info	Phone: +886-82-332407 Fax: +886-82-333035 Address: No. 6-1, Huanghai Road, Jinhu Township, Kinmen County, Taiwan

Household Registration Offices of Townships under the Civil Affairs Department, Kinmen County Government

Service Targets	All new immigrants officially registered in or currently residing in Kinmen County.
Descriptions of Services	Contact point for information regarding naturalization and life adaptation counseling services for new immigrants.
Contact Info	Contact Information of Township Household Registration Offices, Kinmen County: 1. Jincheng Township Household Registration Office -Phone: +886-82-324283 -Address: 2F., No. 2, Minsheng Road, Beimen Village, Jincheng Township, Kinmen County, Taiwan 2. Jinhu Township Household Registration Office -Phone: +886-82-330790 -Address: No. 2-1, Linsen Road, Xinshi Village, Jinhu Township, Kinmen County, Taiwan 3. Jinsha Township Household Registration Office -Phone: +886-82-351924 -Address: No. 112, Sec. 1, Huandao East Road, Wensha Village, Jinsha Township, Kinmen County, Taiwan 4. Jinning Township Household Registration Office -Phone: +886-82-324281 -Address: No. 1-1, Ren’ai New Village, Panshan Village, Jinning Township, Kinmen County, Taiwan 5. Lieyu Township Household Registration Office -Phone: +886-82-363079 -Address: No. 60, West Road, Linhu Village, Lieyu Township, Kinmen County, Taiwan

Department of Education, Kinmen County Government

Service Targets	All new immigrants who are registered in or residing in the county, along with their children and family members.
Descriptions of Services	1. Educational guidance services for children of new immigrants. 2. New Immigrant Learning Center (Jincheng Junior High School). 3. Adult basic education training programs. 4. Childcare allowance for children aged 2 to under 5.
Contact Info	Phone: +886-82-325630 Address: No. 173, Minquan Road, Jincheng Township, Kinmen County, Taiwan

Kinmen County Family Education Center

Service Targets	New immigrants and citizens who are registered or residing in Kinmen County
Descriptions of Services	1. Family Education Consultation and Counseling Consultation Hotline: 412-8185 (for mobile phones, please dial with area code +02). 2. Various Family Education Programs and Activities Parenting Education, Marriage Education, Gender Education, Ethics Education, Family Education Research and Counseling Programs, Family Education Promotion, Human Resources Utilization and Development, Priority Promotion of Family Education Services, Community Networking, and Village/Neighborhood Family Education Service Programs. 3. Implementation of Special Projects "Lighting Up the Night Angels" Project, Senior Learning Programs (Jincheng Township Senior Learning Center, Jinhu Township Senior Learning Center, Jinsha Township Senior Learning Center, Jinning Township Senior Learning Center, and Lieyu Township Senior Learning Center).
Contact Info	Phone: +886-82-312843 Address: 1F., No. 173, Minquan Road, Jincheng Township, Kinmen County, Taiwan

Kinmen County Health Bureau

Service Targets	New immigrants officially registered in or residing in Kinmen County, along with their family members.
Descriptions of Services	1. Subsidies for pre-pregnancy health examinations for married couples 2. Subsidies for prenatal checkups and postnatal health care services for those not covered by National Health Insurance 3. Subsidies for prenatal genetic diagnosis 4. Maternal health education and counseling services during pregnancy 5. Postnatal home visit and care services 6. Child health care services for children aged 0–6 7. Emergency medical referral services to Taiwan for newly arrived immigrants prior to household registration
Contact Info	Phone: +886-82-330697 Fax: +886-82-332065 Address: No. 1-12, Fuxing Road, Xinshi Village, Jinhu Township, Kinmen County, Taiwan

Community Mental Health Center, Kinmen County Health Bureau

Service Targets	All new immigrants and residents who are officially registered in or currently residing in Kinmen County.
Descriptions of Services	1. Psychological consultation hotline 2. Individual psychological counseling services 3. Promotion and advocacy of mental health education 4. Lectures and training programs related to mental health 5. Suicide prevention programs 6. Services related to mental illness 7. Counseling and prevention programs for alcohol addiction, internet addiction, and drug abuse 8. Advocacy and prevention of human trafficking, stalking and harassment, domestic violence, and sexual assault
Contact Info	Hotline (Listening Line): +886-82-337885 Administrative Service Phone: +886-82-338863 ext. 267 Address: 5F., No. 1-1, Zhongzheng Road, Jinhu Township, Kinmen County, Taiwan

Police Bureau, Kinmen County

Service Targets	New residents who are registered or residing in this county
Descriptions of Services	1. Interpretation Services: Providing interpretation services for foreign-related cases and handling matters related to training workshops for interpreters. 2. Safety and Security Seminars for Foreign Nationals: Handling matters related to organizing seminars on personal safety and public security for foreign nationals. 3. Safety and Protection for New Immigrant Women and Children: Handling matters related to the safety of women and children of new immigrants, protection against sexual assault, personal safety maintenance, and public awareness campaigns.
Contact Info	Tel：082-325653 Fax：082-375620 Address:No. 15, Jinshan Road, Jincheng Township, Kinmen County

Department of Social Affairs, Kinmen County Government

Service Targets	All new immigrants and residents who are officially registered in or currently residing in Kinmen County.
Descriptions of Services	● Section for Women, Children, and New Immigrant Welfare: ➢ Institutional childcare services, childcare subsidies, childcare allowance for children under 2 years old, and parent–child centers. ➢ Early intervention for children from disadvantaged families, assistance for families in special circumstances, and subsidies for early intervention services. ● Labor Administration Section: Labor rights consultation services. ● Social Administration and Community Affairs Section: Volunteer services.
Contact Info	Phone: ● Section for Women, Children, and New Immigrant Welfare +886-82-318823#62570、62587、62579 ● Labor Administration Section +886-82-318823#62510 ● Social Administration and Community Affairs Section +886-82-318823#63560 Fax: +886-82-320105 Address: No. 173, Minquan Road, Jincheng Township, Kinmen County, Taiwan

Kinmen County New Immigrant Family Service Center

Service Targets	All new immigrants who are officially registered or residing in Kinmen County, along with their children
Descriptions of Services	1. Home visits and care services for new immigrants 2. Case management services 3. Integration and linkage of network resources 4. Organization of various programs and activities
Contact Info	Phone: +886-82-332756 Fax: +886-82-334696 Address: 1F., No. 35, Qiongjing Road, Jinhu Township, Kinmen County, Taiwan (Lanhu Social Welfare Center)

Kinmen County Early Intervention Joint Service Center

Service Targets	Preschool children officially registered in or residing in Kinmen County who have developmental delays or are at risk of developmental delays, as well as their families.
Descriptions of Services	1. Referral and Reporting: Accepting and processing referral data for children aged 0–6 with developmental delays (including suspected cases) within the county. 2. Case Management: Providing comprehensive family support services, including medical care, education, early intervention and rehabilitation, welfare subsidies, leisure resources, information support, and emotional support. 3. Early Intervention Services: Based on the assessed needs of children with developmental delays, integrating professional teams (including physical therapists, occupational therapists, speech therapists), preschool educators, social workers, and other specialists in a collaborative model. 4. Professional Consultation: Engaging professionals to work with families to identify learning opportunities and develop solutions together. 5. Home-based Services: Assisting parents with interaction skills, demonstration, and resource utilization at home and in the community. 6. Family/Psychological Counseling: Providing psychological therapy to address parents' mental health issues and offer emotional support. 7. Early Intervention Advocacy and Consultation: Conducting awareness campaigns and offering consultation services to provide family support.
Contact Info	Phone: +886-82-337886 Fax: +886-82-337923 Address: 1F., No. 1-1, Zhongzheng Road, Jinhu Township, Kinmen County, Taiwan

Kinmen County home-based childcare service center

Service Targets	All new immigrants and residents who are officially registered in or currently residing in Kinmen County.
Descriptions of Services	Home-Based Childcare Services
Contact Info	Phone: +886-82-323126 Address: No. 12, Lane 12, Alley 38, Sec. 1, Huandao North Road, Jincheng Township, Kinmen County, Taiwan Service Areas: Jincheng Township, Jinning Township, Lieyu Township

Kinmen County Domestic Violence and Sexual Assault Prevention Center

Service Targets	All new immigrants and citizens who are registered in or residing in the county
Descriptions of Services	1. 24-hour hotline service 2. Emergency shelter, psychological counseling, and referral services for victims 3. Assistance for victims in medical treatment, injury examination, and evidence collection 4. Legal consultation and litigation fee subsidies 5. Emergency living assistance for women 6. Medical subsidies 7. Referral for counseling and follow-up services for perpetrators 8. Promotion, training, and advocacy of domestic violence prevention education
Contact Info	Phone: +886-82-373000 Fax: +886-82-373333 Address: 2F., No. 173, Minquan Road, Jincheng Township, Kinmen County, Taiwan

Jincheng Social Welfare Service Center, Kinmen County

Service Targets	● General Families: Families with well-functioning capacity to support and care for their members. ● Vulnerable Families: Families at risk or facing multiple challenges due to poverty, crime, unemployment, substance abuse, underage parenting, caring for children with severe physical or mental disabilities, or insufficient caregiving capacity. These circumstances create vulnerabilities in material, physical, psychological, or environmental aspects, requiring comprehensive support and service interventions.
Descriptions of Services	1. Case management services 2. Social welfare consultation 3. Resource referral services 4. Preventive education and advocacy 5. Parenting education 6. Material support bank (in-kind assistance) 7. Poverty alleviation programs 8. Family support services
Contact Info	Phone: +886-82-324846 Fax: +886-82-324272 Address: No. 12, Lane 12, Alley 38, Sec. 1, Huandao North Road, Jincheng Township, Kinmen County, Taiwan Service Areas: Jincheng Township, Jinning Township, Lieyu Township

Jinhu Social Welfare Service Center, Kinmen County

Service Targets	● General Families: Families with well-functioning capacity to support and care for their members. ● Vulnerable Families: Families at risk or facing multiple challenges due to poverty, crime, unemployment, substance abuse, underage parenting, caring for children with severe physical or mental disabilities, or insufficient caregiving capacity. These circumstances create vulnerabilities in material, physical, psychological, or environmental aspects, requiring comprehensive support and service interventions.
Descriptions of Services	1. Case management services 2. Social welfare consultation 3. Resource referral services 4. Preventive education and advocacy 5. Parenting education 6. Material support bank (in-kind assistance) 7. Poverty alleviation programs 8. Family support services
Contact Info	Phone: +886-82-330100 Fax: +886-82-331868 Address: 2F., No. 1-1, Zhongzheng Road, Jinhu Township, Kinmen County, Taiwan (Health Administration Building) Service Areas: Jinsha Township, Jinhu Township

Kinmen County Assistive Device Resource Center

Service Targets	Eligible applicants include individuals who are registered or actually residing in Kinmen County: 1. Persons with disabilities holding official certification. 2. Individuals who qualify as long-term care service recipients and have assistive device service needs. 3. Individuals not included in the above two categories, but who have been assessed by the Center as having genuine assistive device needs. Priority of service is given as follows:Persons with disabilities shall be served first.Long-term care service recipients shall be served second.The third category shall be served last.If the rights of persons with disabilities to access these services are affected, services to the other two categories shall be suspended immediately.
Descriptions of Services	1. Assistive device consultation 2. Assistive device assessment 3. Assistive device training 4. Assistive device fitting/adaptation 5. Assistive device repair 6. Recycling of second-hand assistive devices 7. Short-term loan of second-hand assistive devices 8. Assistive device matching services 9. Promotion and advocacy of assistive devices 10. Assistive device trial/experience services
Contact Info	Phone: +886-82-333629 Fax: +886-82-337832 Address: B1, No. 35, Qiongjing Road, Jinhu Township, Kinmen County, Taiwan (Jinhu Social Welfare Center)

Kinmen County Women's Rights Promotion Association

(Lieyu Township New Immigrants Community Service Station)

Service Targets	Any new immigrants and their families with household registration in, or residing within, this county
Descriptions of Services	1. Life Adaptation Counseling Services 2. Volunteer Care Services 3. Community Service Station Services 4. Referral to Social Welfare Resources (e.g., legal consultation, psychological counseling)
Contact Info	Lieyu Township New Immigrants Community Service Station Phone: +886-82-364000 Address: No. 27-1, Shangku, Lieyu Township, Kinmen County, Taiwan